

Geraldine Ross Bills D.D.S., P.A.  
875 Walnut St.  
Ste. 200  
Cary, NC 27511  
(919) 467-8227

*Thank you for choosing our dental office for your endodontic needs. We look forward helping you to solve your tooth problems. Enclosed, you will find our patient information form. Completely fill out the front and back of this sheet, and bring it with you when you come for your appointment. Please do not send the form in the mail prior to your visit. An appointment card with the date and time of your appointment is also enclosed. Consultation appointments take an average of thirty minutes, root canal appointments take an average of 1 ½ hours. In order to utilize the full time allotted for your visit, we ask that you arrive on time, with your paperwork filled out. **Patients who arrive more than 15 minutes late for their appointments will have to be rescheduled.***

*A member of our dental team will contact you the day prior to your appointment to confirm your time and give you directions to our office. If circumstances arise, which do not allow you to keep your appointment, we ask that you give our office 24 hours notice. There is an answering machine available to leave messages on in our off hours. Patients not giving adequate cancellation notice, allowing our office the opportunity to schedule another patient, will be billed \$50.00.*

*Our dental office offers you the choice of paying for your dental services with check, charge, or cash. We do not accept assignment of benefits in lieu of payment from your insurance company. However, we will be happy to submit a claim to your insurance company for direct payment reimbursement. Our office also offers 3 and 6 month interest free plans through Care Credit (Approval must be obtained 24 hours prior to your visit. Applications can be done on line at [CareCredit.com](http://CareCredit.com), or they are available in our office.)*

*For patients with severe anxiety, our office provides oral sedation. The vast majority of our patients do fine without sedation, but for the few who require sedation, it is available. There is an additional charge for the sedation, which your insurance may not cover, and a pretreatment consultation is necessary prior to your root canal appointment.*

*Please feel free to call our office if you have any questions. You may also visit our web site for more information about our office – [www.rootcanalsincary.com](http://www.rootcanalsincary.com)*

*Dr. Jeri Bills and Staff*